EMPERIUM HOSPITALITY SALES PROCEDURE

Use:-

- 1) Searching product
- 2) Searching product stock
- 3) Identifying product Eat In price & eat Out price
- 4) Serving product to cash customer
- 5) Serving product to account customer
- 6) Serving product to takeaway customer
- 7) Serving product to Restaurant customer
- 8) Holding sales
- 9) Checking order date wise
- 10) Facility like table transfer
- 11) Facility included like order break
- 12) Sending order notes as well as kitchen message
- 13) Providing line discount (Individual product wise discount)
- 14) Providing Overall discount (Full order discount)
- 15) Facilitates to identify/manage financial transaction like Petty cash, End of day balancing, Cash drawer transaction, Banking money facility
- 16) Reports like hourly sales or all order summery
- 17) Display recipe regarding specific product
- 18) Serving product as Miscellaneous if not into system
- 19) Sales inquiry and refund facility
- 20) Payment acceptance into cash, card, cheque and into customer account

How to open/ Find :-

To open this module you can double click on the following icon which is on the desktop of screen, you can also find in Start > Programs > Emperium Till



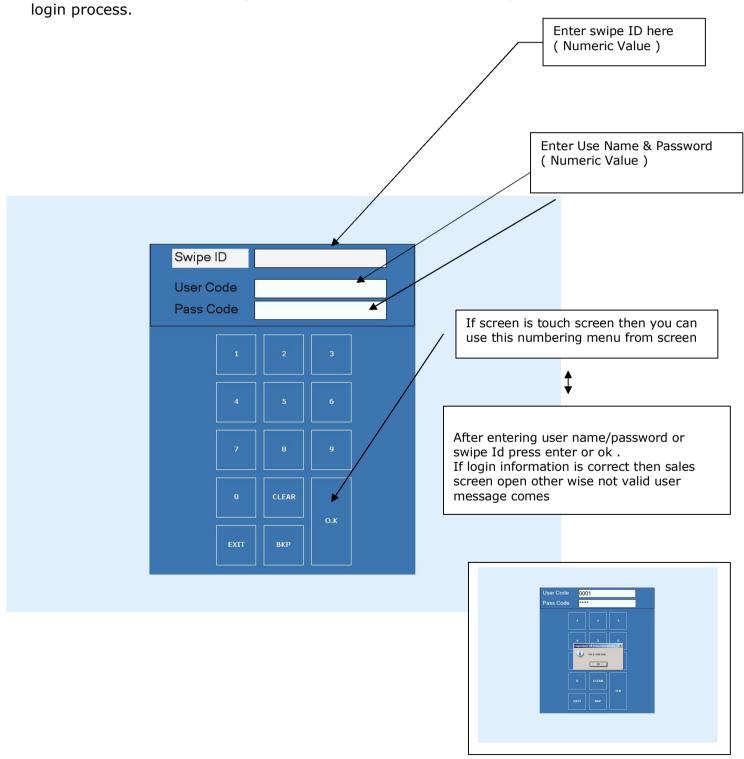
Login Screen

<u>Use :-</u>

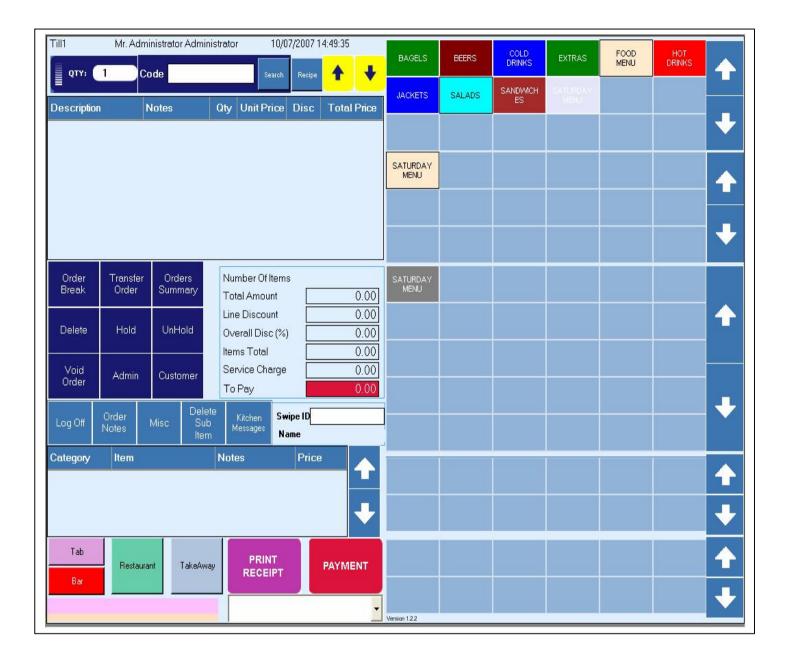
This is the entry point of the Emperium Till module; every user accessing the Emperium EPOS is identified by a unique Swipe ID or user code and pass code.

User can either enter the Swipe Id or User Code and Pass code

All transactions carried out by the user are recorded into the Emperium EPOS based on this login process.



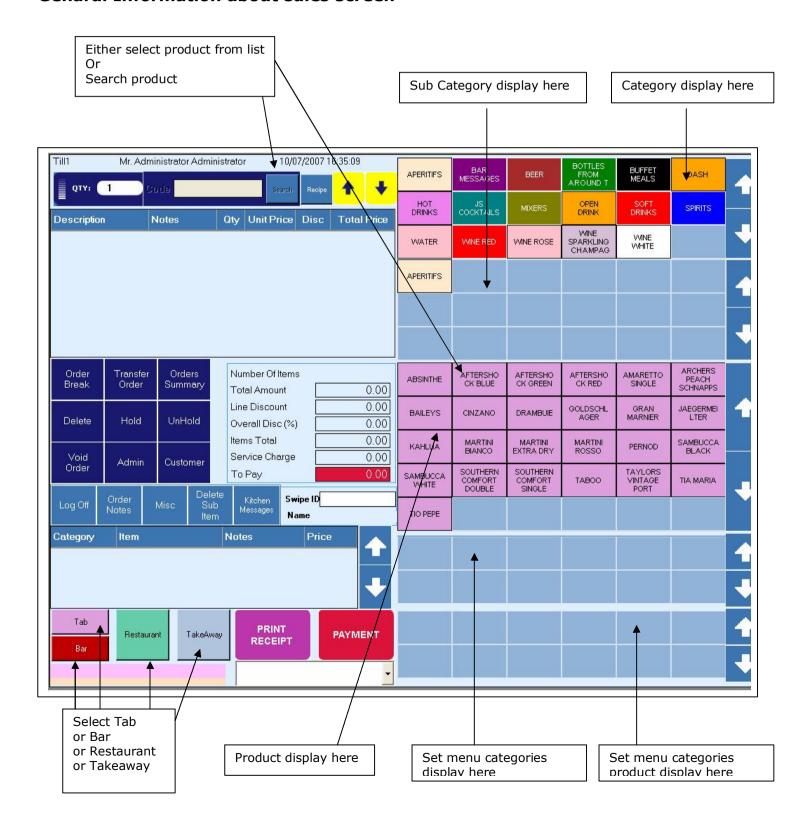
Main Sales Screen

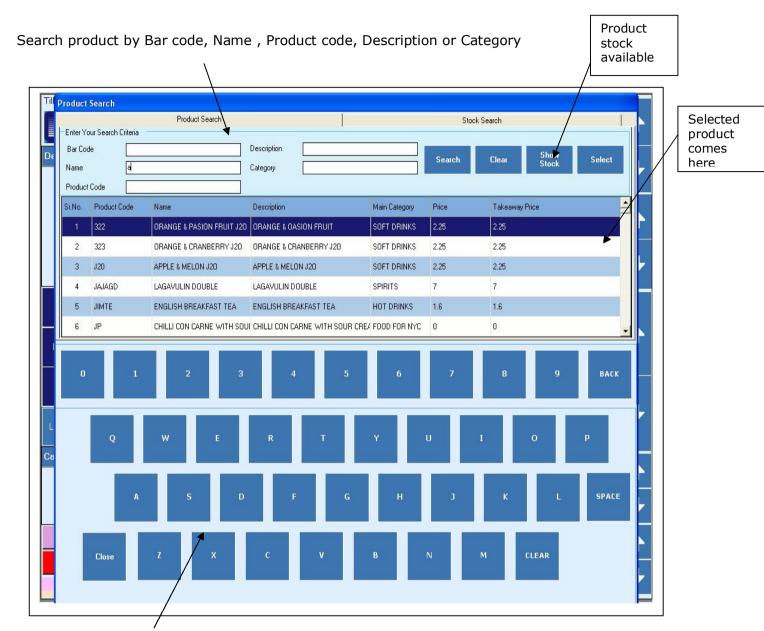


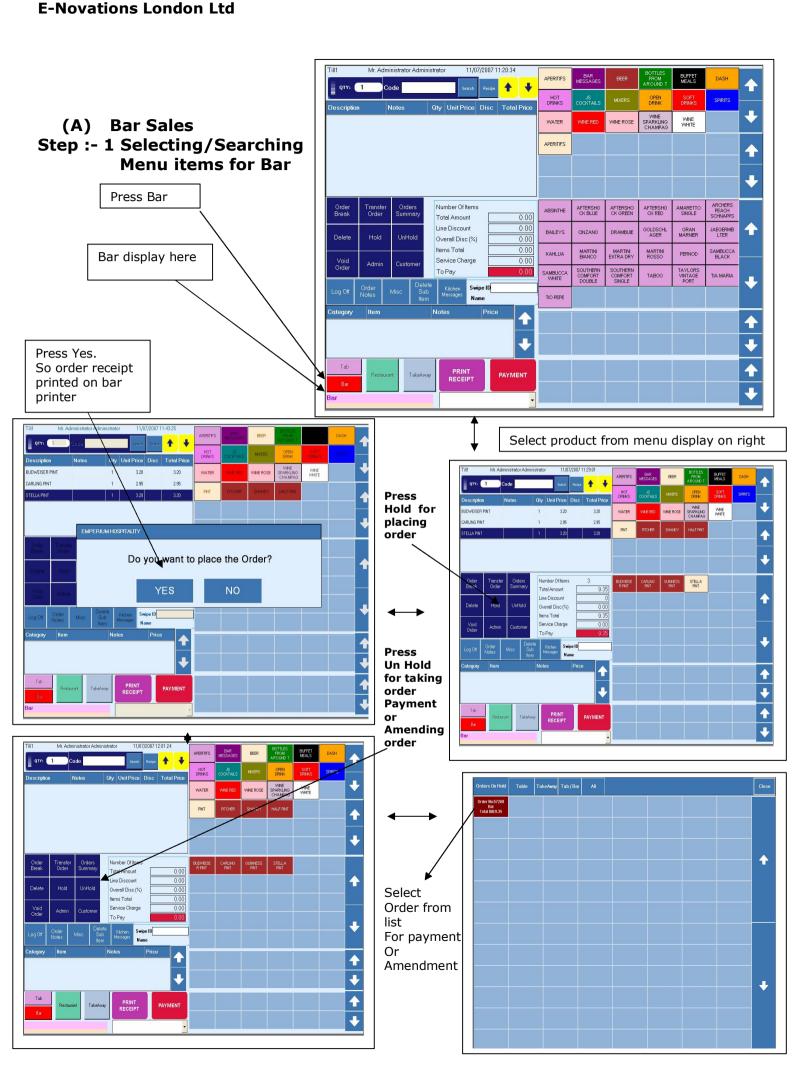
Emperium Hospitality Till mainly useful into

- A) Bar Sales
- B) Restaurant Sales
- C) Takeaway customer sales
- D) Account Customer sales (Credit account customer)
- E) Table reservation
- F) Deposit management

Genaral Information about sales screen







EMPERIUM STOCK MANAGEMENT MANUAL E-Novations London Ltd 02/08/2007 10:07:10 Mr. Administrator Administrator DESSERT KIDS SUNDAY MENU Selected order display on HATEAU BELLINGARD N 14.95 screen for Amendment VEISBURGUNDER BEERI BOTTLE or payment 4 + Number Of Items 34.90 Line Discount 1 UnHold Overall Disc (%) Click on Payment Items Total Void Order To Pay Click on Print receipt for Receipt Before payment **Step :- 2 Payment process** Click here for entering gratuity/Tip Mr. Administrator Administrator 02/08/2007 10:10:24 Payment Details Available Depos QTY: 1 4 Code Sr.No Paymen Type Details Paid Amt Delete Row Notes Qty Unit Price Disc Total Price Description Entered/ CHÂTEAU BELLINGARD I 14.95 Selected WEISBURGUNDER BEERI 19.95 19.95 34.90 Items Total Paid Amount .00 amount display here Gratuity 0.00 Balance 34.90 To Pay Change 0.00 Other major Amount Cash Transfer Order Orders Summary Number Of Items display here 34.90 Total Amount £5 £10 £20 £50 Line Discount 0 Delete Overall Disc (%) 0.0000 Cheque Items Total 34.90 7 8 9 Service Charge Void Order 0.00 Admin Customer Voucher To Pay 4 5 6 BKP Exact Swipe ID Credit Customer Name amount display here Category Bank Transfer Item Notes 34,90 1 2 3

Sr.No

35.

0

Split Total

Delete Row

0.00

PAYMENT

RECEIPT

00

Balance

0.00

Card Processed

1

Split By

Add Split Bill

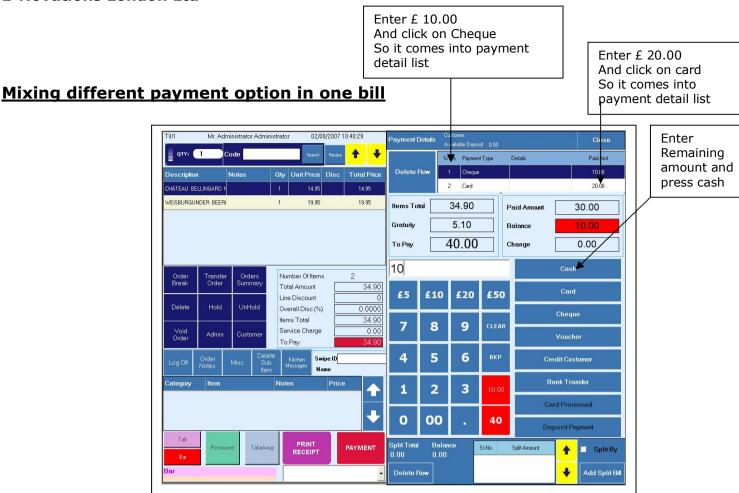
Nearest Round

figure display

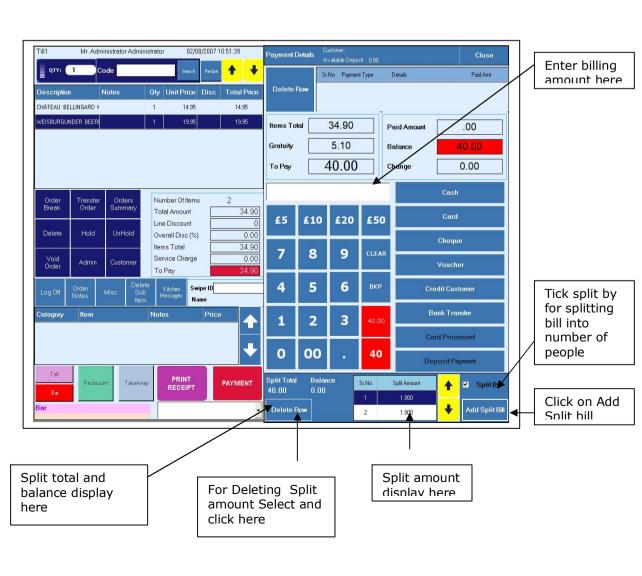
here

EMPERIUM STOCK MANAGEMENT MANUAL

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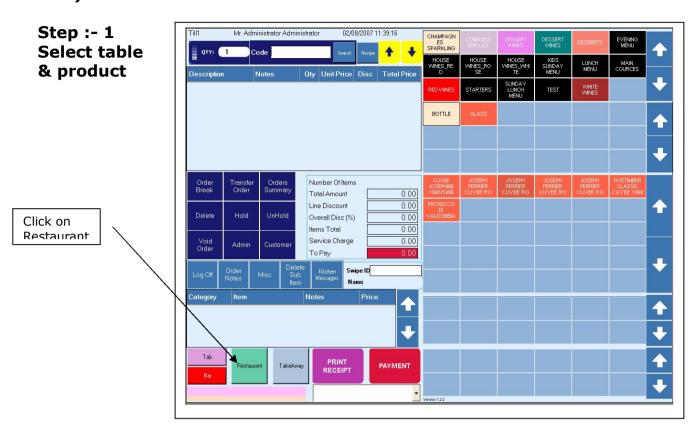


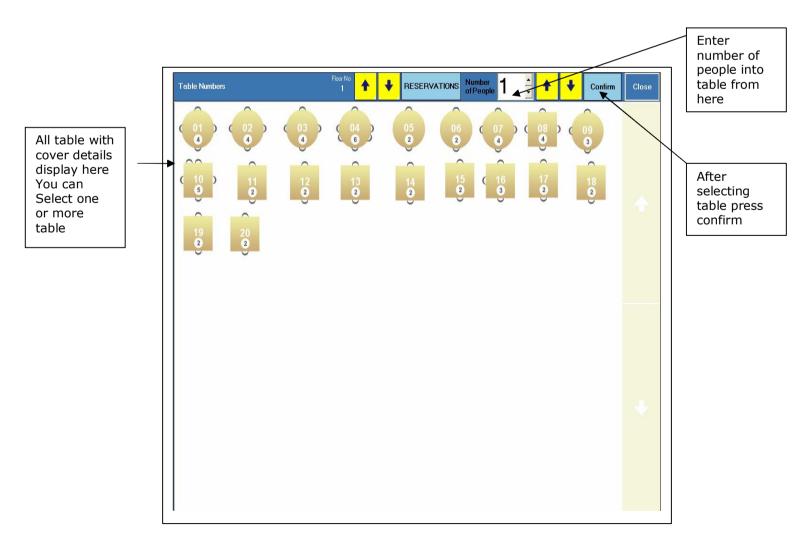
Split bill

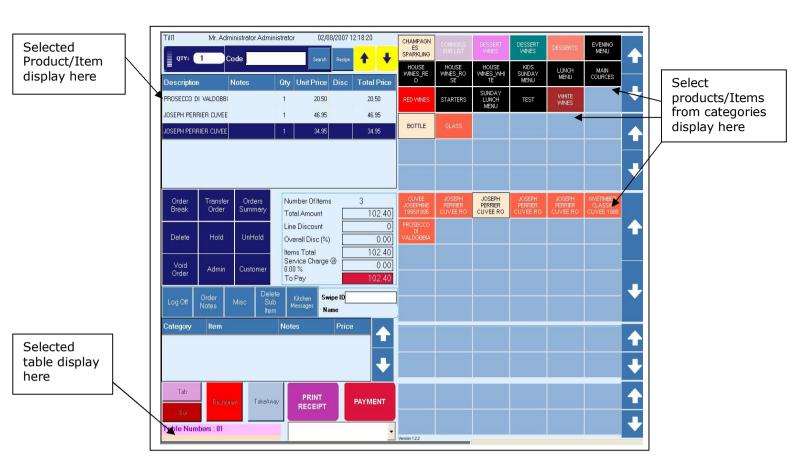


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B) Restaurant Sales

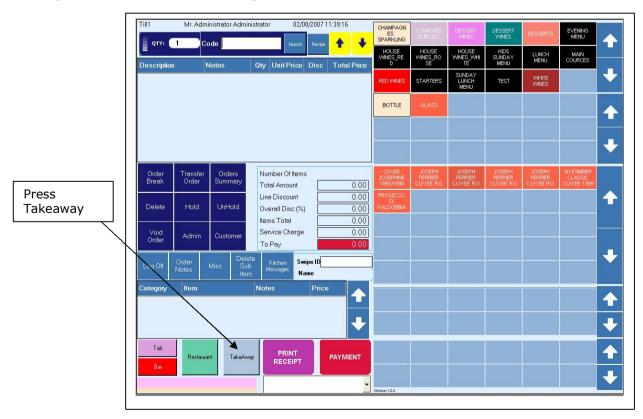


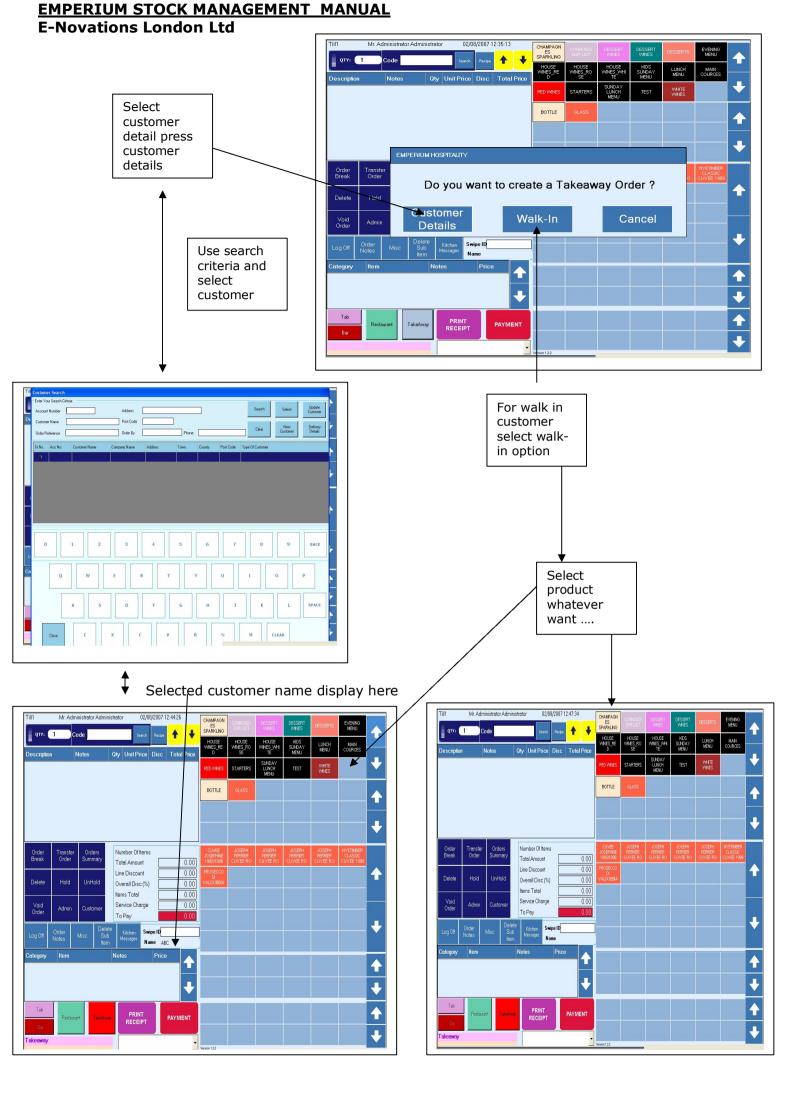




Step :- 2 Payment process
Please refer A) Bar sales → Step 2 → Payment process

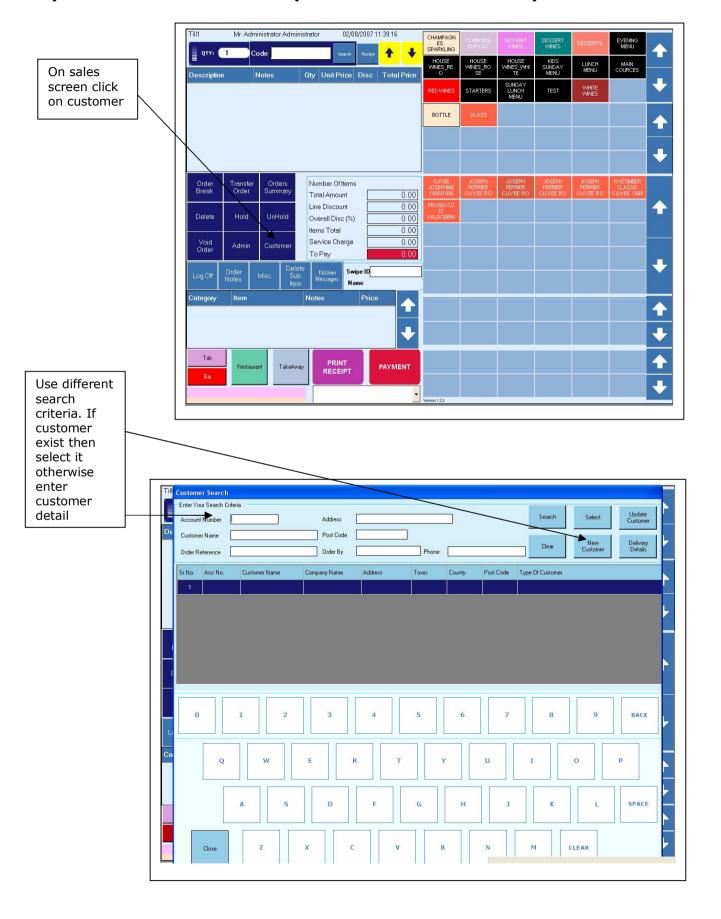
C) Takeaway customer sales Step :- 1 Select takeaway

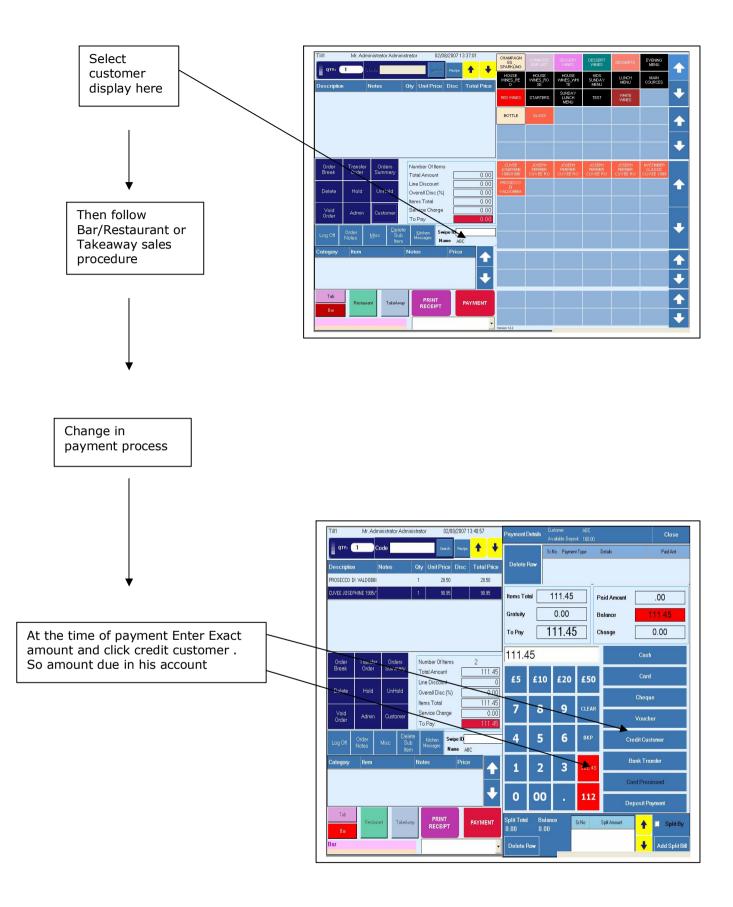




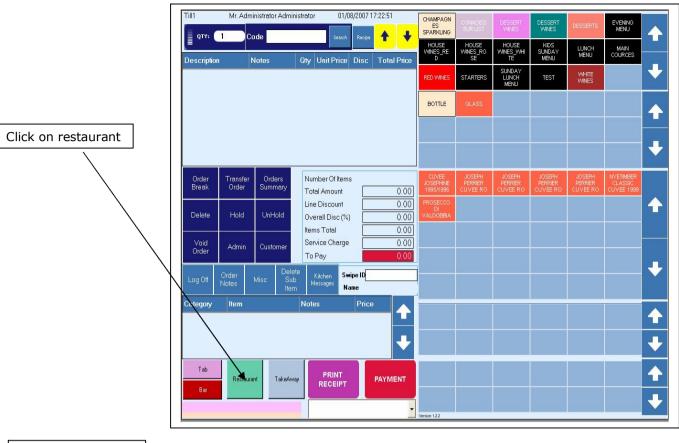
Step :- 2 Payment process
Please refer A) Bar sales → Step 2 → Payment process

D) Account Customer sales (Credit account customer)

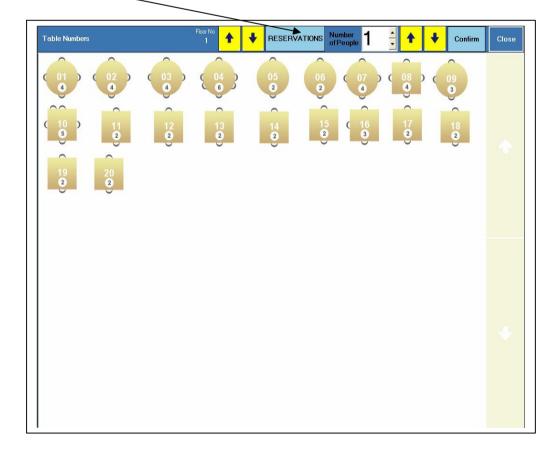


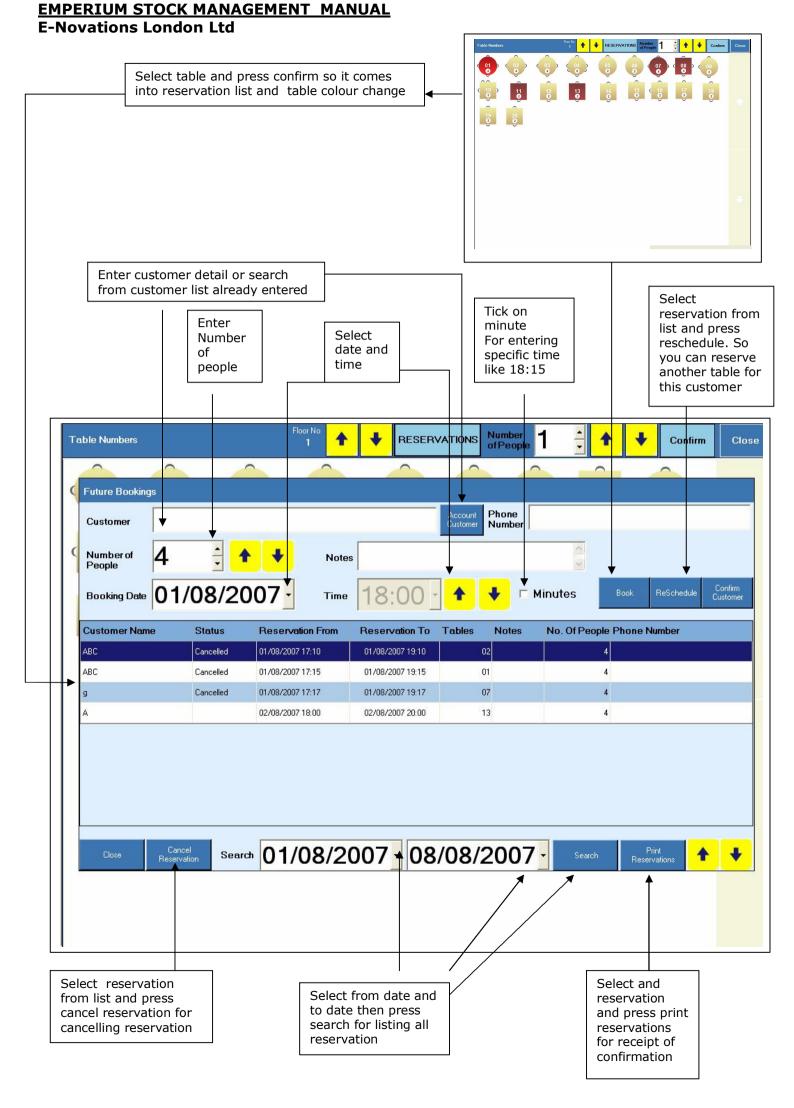


E) Table reservation:-



Click on Reservation



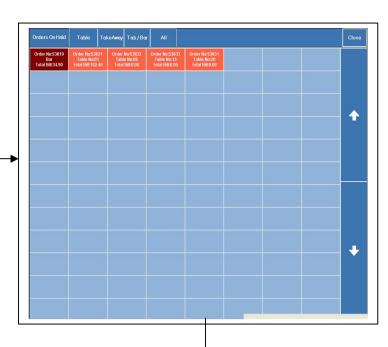


EMPERIUM STOCK MANAGEMENT MANUAL

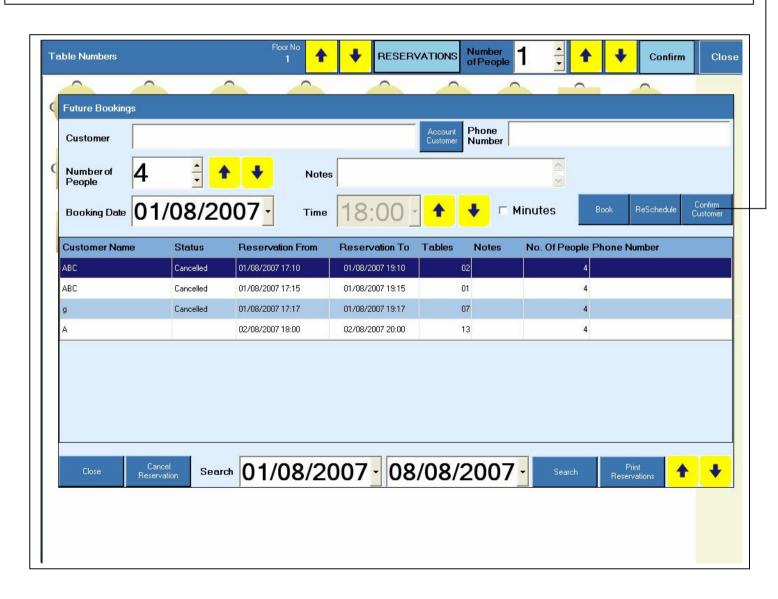
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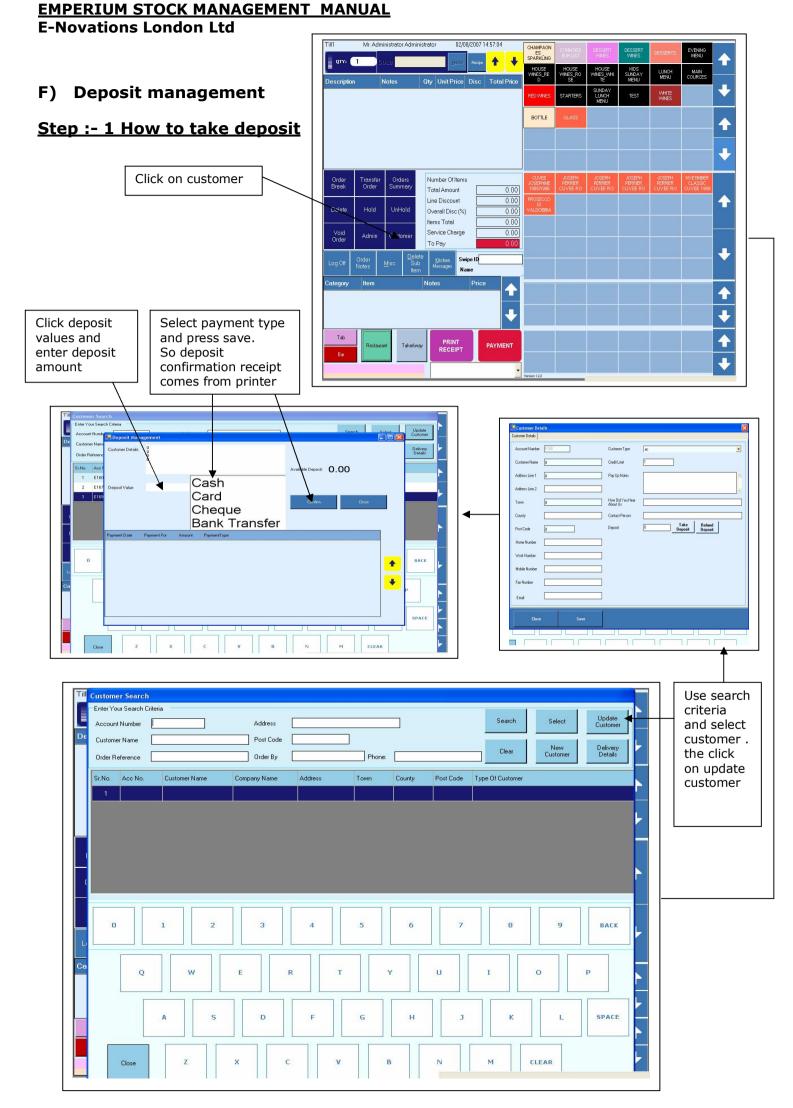


So at the time of order taking go to Un hold \rightarrow select that table \rightarrow select product/item \rightarrow take a order \rightarrow press hold for putting order into system or further chage \rightarrow At the time of payment use payment process from A) Bar \rightarrow Payment process



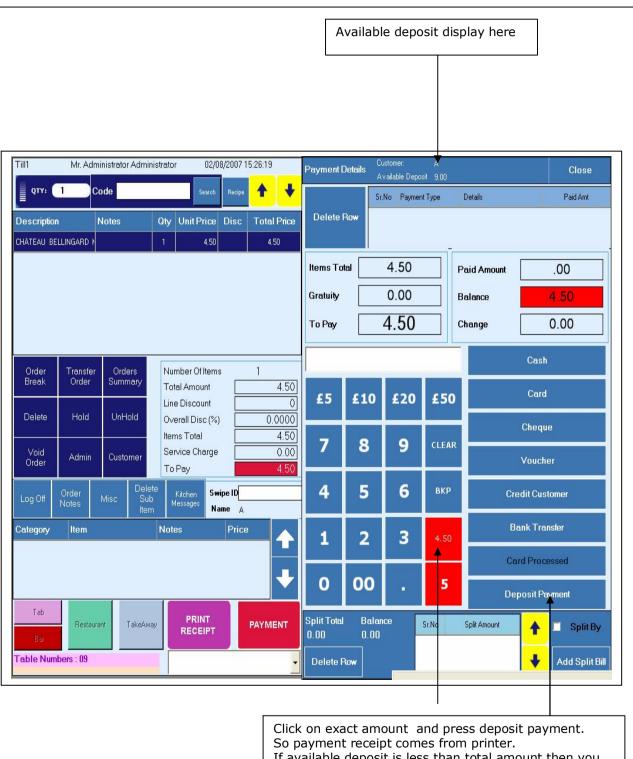
When that table reserved customer arrive at restaurant then go to restaurant \rightarrow Reservation \rightarrow Select that customer from reservation list \rightarrow Press confirm customer. So that customer table is ready to take order in un hold section



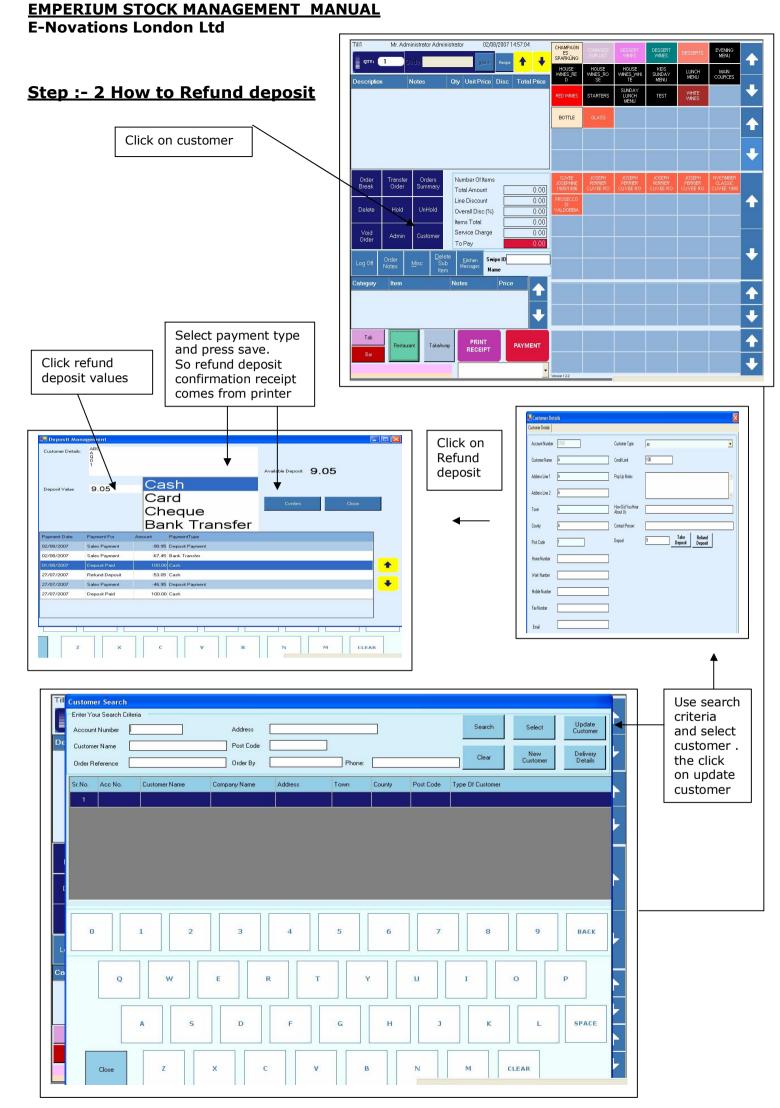


Step :- 2 How to use deposit at the time of payment

When customer arrive at restaurant \rightarrow Go to customer \rightarrow use search criteria \rightarrow select customer from list \rightarrow Take order \rightarrow Hold order so order placed in bar/kitchen \rightarrow At time of payment un go to un hold \rightarrow Select that table → The click on payment → So payment screen display as below



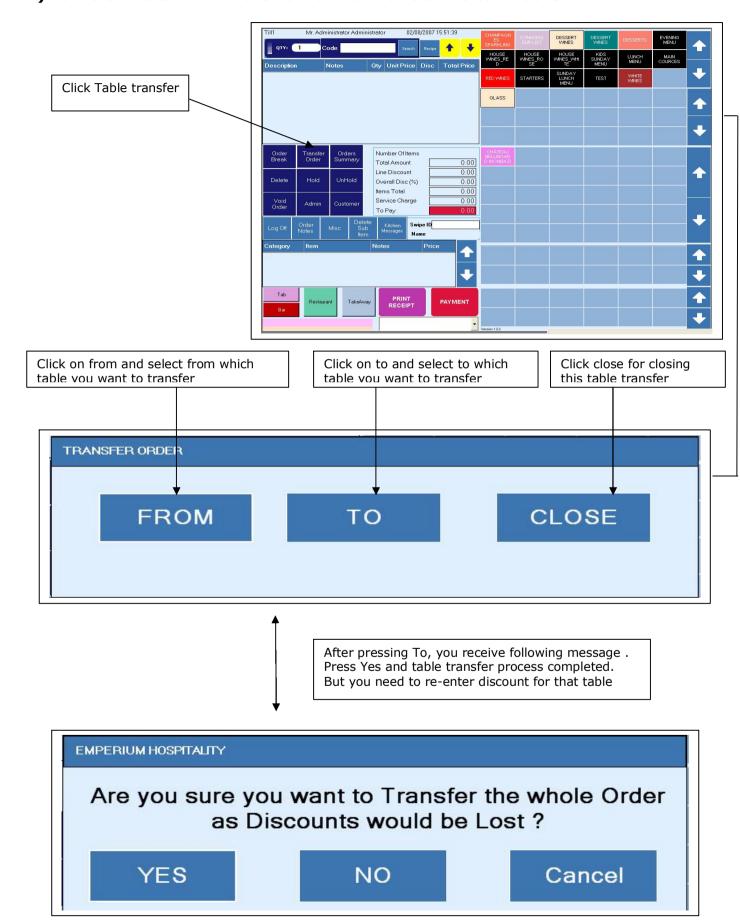
If available deposit is less than total amount then you need to use other option of payment with deposit



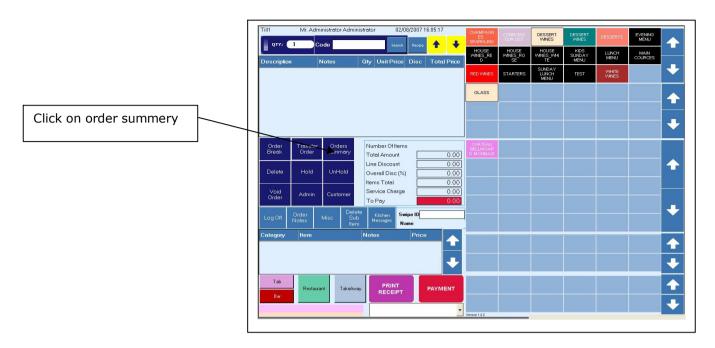
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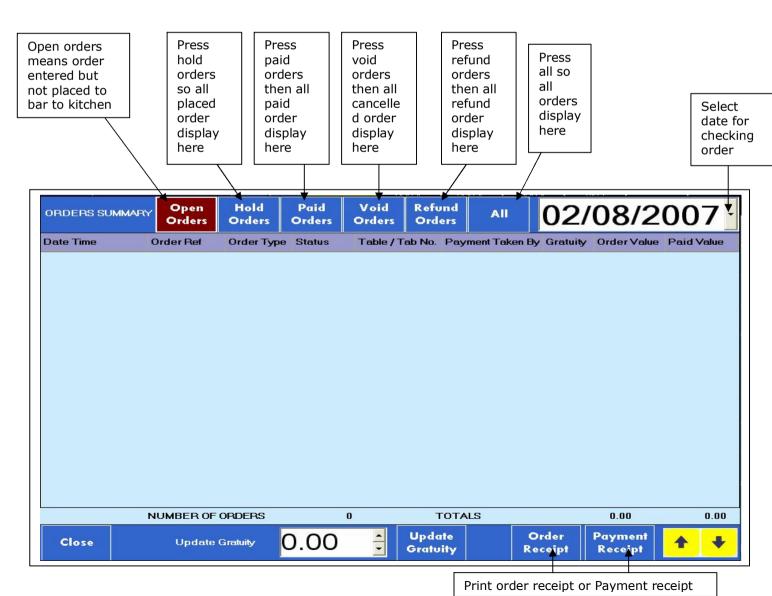
G) Other functionality

1) Table transfer :- Transfer order from one table to another



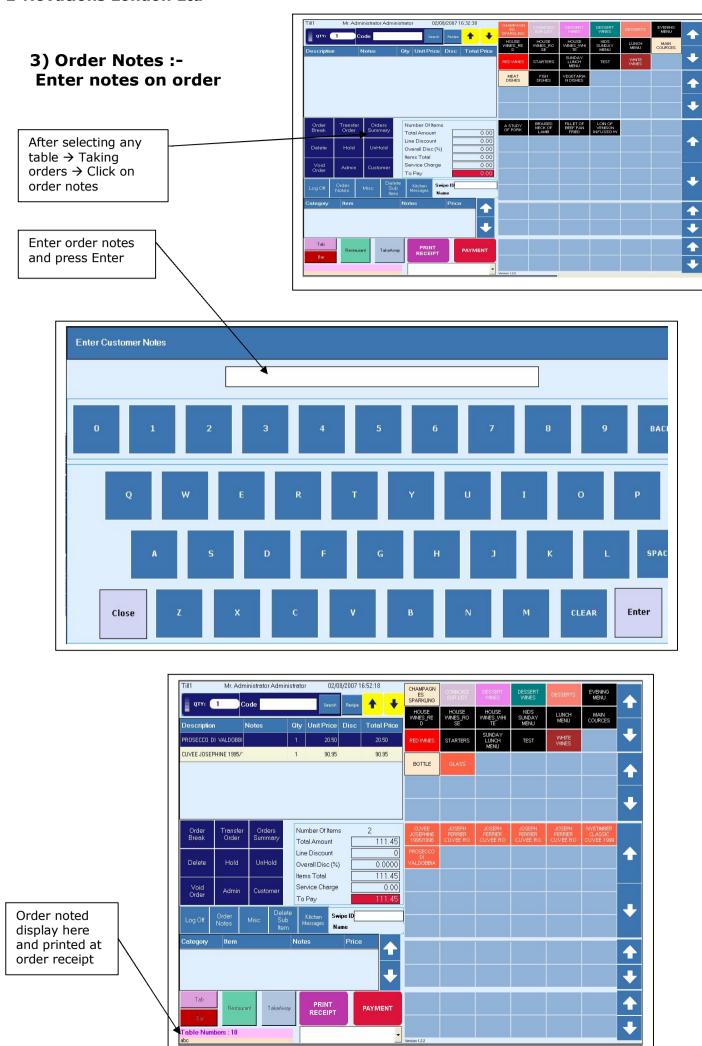
2) Order summery :- Checking order and printing receipt



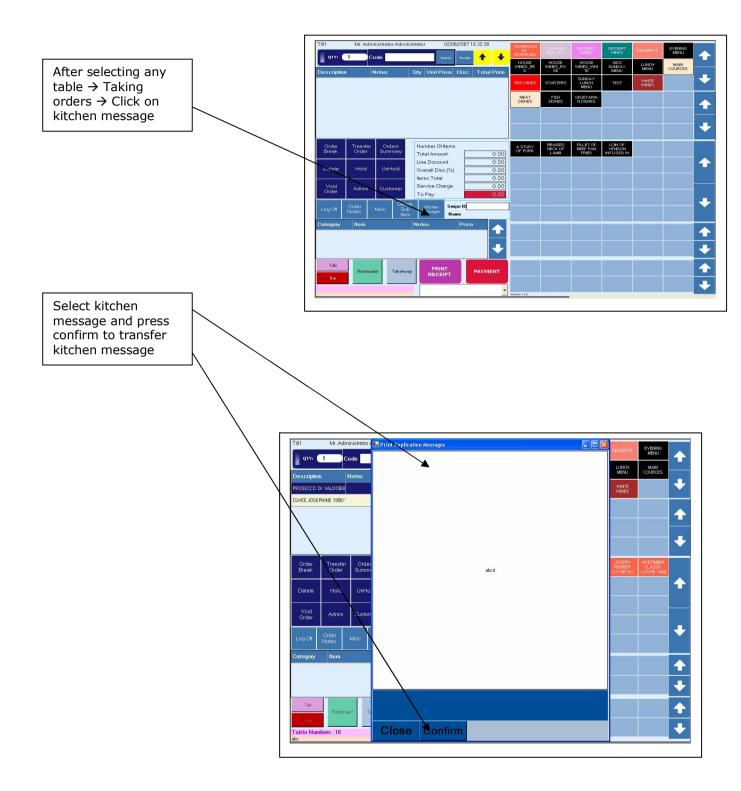


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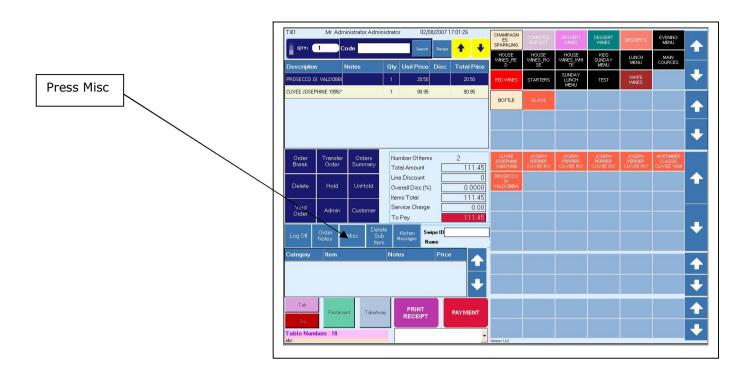
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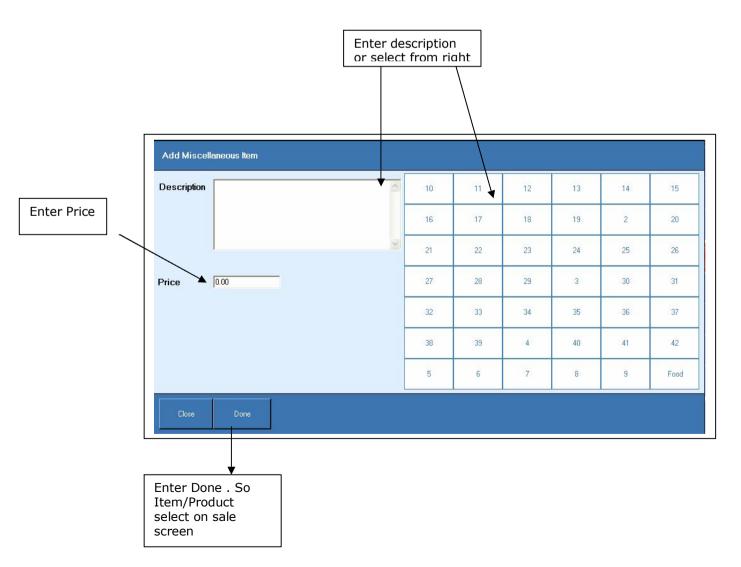


4) Kitchen message :-Select kitchen message that transfer to kitchen with order



5) Miscellaneous :- Selling/Selecting item not available into system

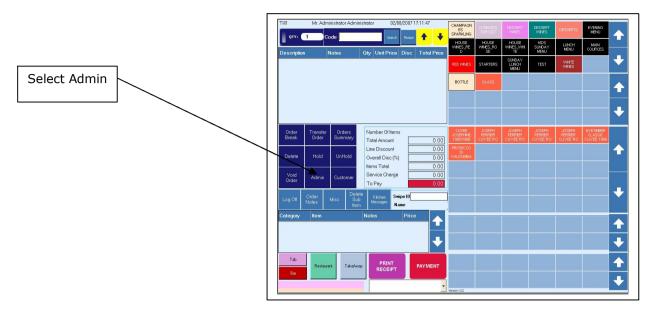




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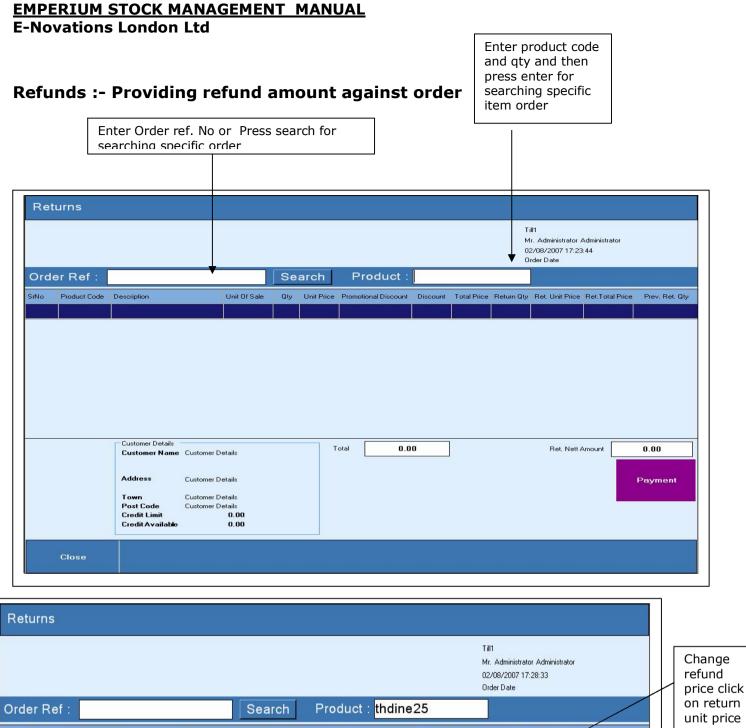
6) Admin :-

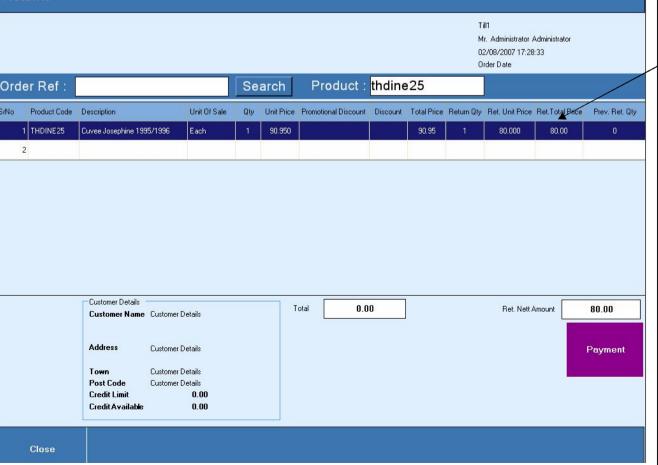


Option display for refunds, Petty cash, End of day, Cash Drawer, Till Settings, Hourly Reports, Sales Summary

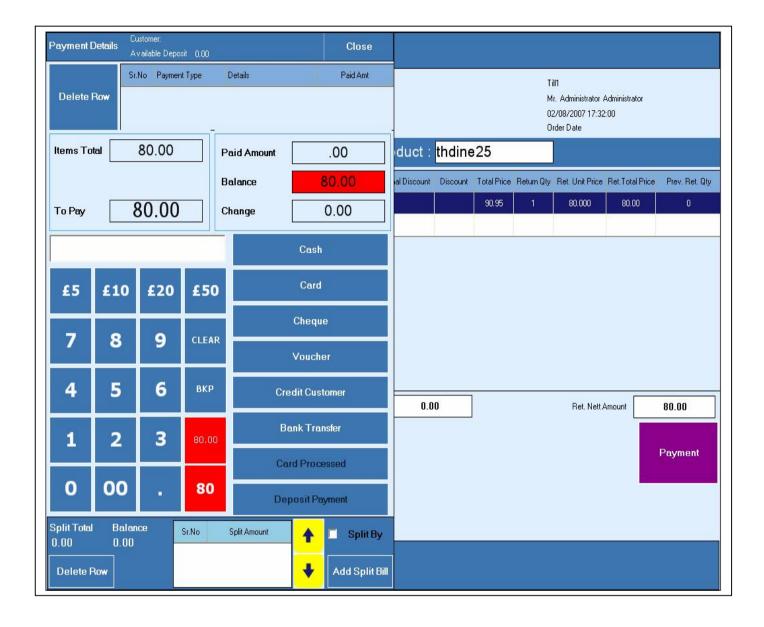




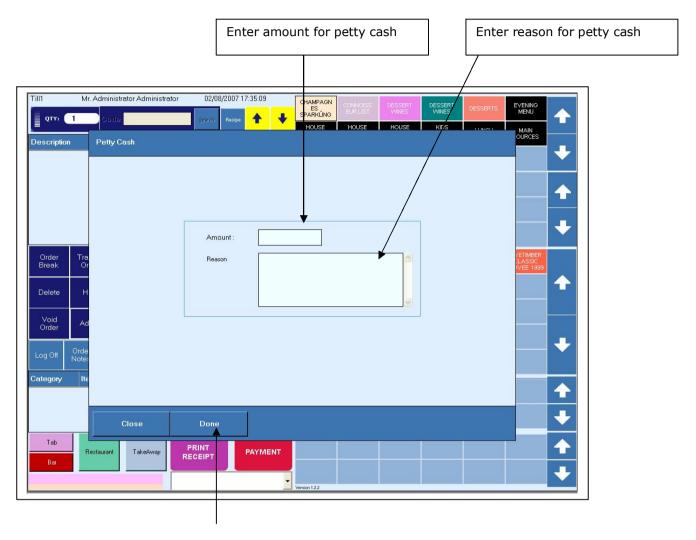




Click on exact amount and press cash/card, cheque, voucher, credit customer or bank transfer



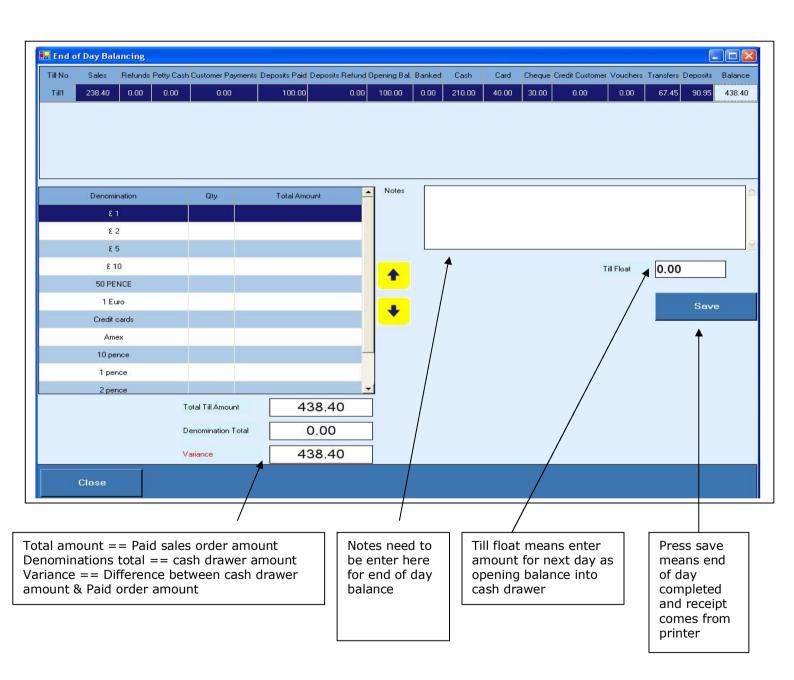
Petty cash :- Taking money from cash drawer



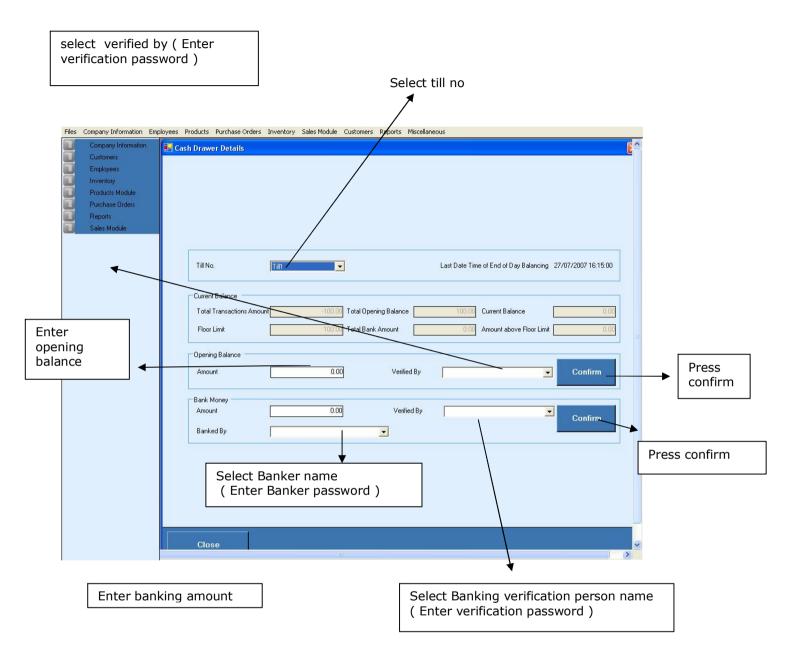
Press done so receipt petty cash receipt comes from printer

End of day :- Checking cash drawer amount against sales order payments

On End of day all payments transaction display properly. Click on balance payment. So denominations display on screen. Check cash drawer and enter qty into proper denomination.

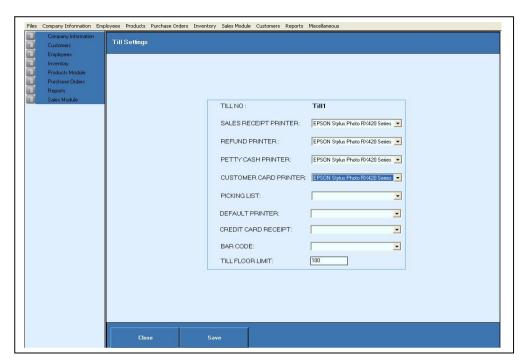


Cash Drawer :- Banking money from cash drawer or Putting money into cash drawer



Till Settings

Click on Company Information -- >Till Settings to access this screen



Every Individual Computer is identified by a Till Number; this helps in finding out through which system the Transaction has taken place.

By default all the printers installed are displayed on the drop down. Once set and saved the receipts would be printed to the set printer.

Note: Please set the Till Settings from the Emperium Till Module

Hourly / Sales summery Report

Report explain hourly / sales summery report